

(A UGC & AICTE approved autonomous Institution under the Department of Minority Affairs and Madrasah Education, Govt. of West Bengal) IIA/27. New Town, Kolkata-700 160, West Bengal

Memo No-AU/REG/PO/.Q.L.7.6./2019-20

Date: 2.7/0.8/2019

M/s Beyondwise Technology Solution

8/7 Debomita Apartment, Chinar Park,

Nearest Landmark: Tirupati Marble, Kolkata-700 014

Ph+ 8336924215, 8777348458 Email:shabbir@beyond-wise.com

Sub: Work order for providing support and maintenance of the Examination System Software for the Examination Section, Aliah University.

Ref: Your letter no. NIL dated 09-07-2019

Sir.

In response to your proposal vide no. Nil dated 09-07-2019 for providing AMC Service for support and maintenance of the Examination System Software for the Examination Section, Aliah University has been accepted by us. The detail of which are given below:

SI. No	Description of work/s	Qty (nos.)	Unit Rate (Rs.)	Amount (Rs.)
01	AMC Service for support and maintenance of the Examination System Software for the Examination Section, Aliah University (Excluding Database & Web Hosting)	01 job	60,000.00 Per Year	60,000.00
Basic Vale (Rs.)				
Add: Taxes such as GST @etc. (Extra as applicable)				
Total Amount (Rs.) rounded off				60,000.00

Total value of this purchase order is Rs. 60,000/- (Rupees Sixty Thousand) only excluding of all taxes & charges.

Hence you are requested to take-up the maintenance work immediately within seven (07) days of receipt of this order; otherwise your order will be deemed as cancelled without any further correspondence.

Terms & Conditions:

1) Payment Terms:-

No advance payment in any case would be made. However, 50% payment after completion of half year may be made on production of bill/invoice in triplicate duly pre-receipted along with the satisfactory report from the concern users after deduction of TDS & Education Cess etc., as applicable.

Continue...P/2

New Town Campus: Phones: (033) 2341 5444 Tele Fax: 91 33 2986 0252 Park Circus Campus: 17, Gora Chand Road, Kolkata-700 014, Phone: (033) 2341 6406

Taltala Campus: 21, Haji Md. Mohsin Square, Kolkata-700 016, Phone: (033) 2249 1986 Website: www.aliah.ac.in

E-mail: infodesk@alish.ac.in

Registrar (Officiating) Aliah University New Town, Kolkata-700 160



(A UGC & AICTE approved autonomous Institution under the Department of Minority Affairs and Madrasah Education, Govt. of West Bengal) IIA/27, New Town, Kolkata - 160, West Bengal

[2]

- 2) Liquidated Damage: In case of backing out in midstream without any explicit consent of Aliah University, the agency will be liable to pay the cost which may have to be incurred by Aliah University on maintenance of the above mentioned work/items for the balance period of contract through alternative means.
- 3) For any inordinate delay in execution of the work to be entrusted to the Agency/ disproportionate progress of work in relation to the time elapsed the Authority shall be at liability to take action against the Agency.
- 4) The contract may be determined and put an end at any time within the period of contract as may be decided by the Aliah University.

Yours faithfully,

Anna House Registrar (Acting)

Memo No-AU/REG/PO/0176..(03)/2019-20

Date: 27/08/2019

Copy forwarded for information to;

- 1) P.A to Registrar, Aliah University.
- 2) The Finance Officer, Aliah University.
- 3) The Controller of Examinations, Aliah University.

Registrat (Acting)

Registrar (Officiating) Aliah University New Town, Kallrata-700168



(Under the Department of Minority Affairs and Madrasah Education, Govt. of West Bengal) IIA/27, New Town, Kolkata - 700160, West Bengal

Memo No-AU/REG/PO/9.024../2021-22

Date: 0.41.1.9.12021

To

M/s Beyondwise Technology Solution

3, Sarang Lane, 2nd Floor, Kolkata-700 014 Ph+ 8336924215, 8777348458 Email:info@beyond-wise.com

Sub: Work order for providing support and maintenance of the Examination System Software for the Examination Section, Aliah University.

Ref: Work order vide no. AU/REG/PO/0037/2020-21 dated 25-09-2020

In response to his proposal for providing AMC Service for support and maintenance of the Examination System Software for the Examination Section, Aliah University has been accepted by us. The detail of which are given below:

SI. No	Description of work/s	Qty (nos.)	Unit Rate (Rs.)	Amount (Rs.)
01	AMC Service for support and maintenance of the Examination System Software for the Examination Section, Aliah University (Excluding Database & Web Hosting) Contract Period: One Year (with retrospective effect from 26th September, 2021 to 25th September, 2022)	01 job	60,000.00 Per Year	60,000.00
Tota	al Amount (Rs.) rounded off			60,000.00

Total value of this purchase order is Rs. 60,000/ (Rupees Sixty Thousand) only excluding Taxes.

Hence he is requested to take-up the maintenance work immediately within seven (07) days of receipt of this order; otherwise order will be deemed as cancelled without any further correspondence.

Terms & Conditions:

1) Payment Terms:-

No advance payment in any case would be made. However, 50% payment after completion of half year may be made on production of bill/invoice in triplicate duly pre-receipted along with the satisfactory report from the concern users after deduction of TDS & Education Cess etc., as applicable.

Registrar (Officiating)

Registrar (Officiating)

Aliah University

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Aliah University



(A UGC& AICTE approved autonomous Institution under the Department of Minority
Affairs and Madrasah Education, Govt. of West Bengal)
IIA/27, New Town, Kolkata – 160, West Bengal

[2]

- 2) Liquidated Damage: In case of backing out in midstream without any explicit consent of Aliah University, the agency will be liable to pay the cost which may have to be incurred by Aliah University on maintenance of the above mentioned work/items for the balance period of contract through alternative means.
- 3) For any inordinate delay in execution of the work to be entrusted to the Agency/ disproportionate progress of work in relation to the time elapsed the Authority shall be at liability to take action against the Agency.
- 4) The contract may be determined and put an end at any time within the period of contract as may be decided by the Aliah University.

Registrar

Memo No-AU/REG/PO/0024.(03)/2021-22

Date: 0.4/10./2021

Copy to:

- 1) P.A to Registrar, Aliah University.
- 2) The Finance Officer, Aliah University.
- 3) The Controller of Examinations, Aliah University.

Registrar

Registrar (Officiating)
Aliah University
New Town, Kolkata-700160

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(Under the department of Minority Affairs and Madrasah Education, Govt.of West Bengal) IIA/27, New Town, Kolkata - 700160, Phones: (033) 2341 6444, West Bengal, India

Memo No-AU/REG/PO/.0.0.6.9./2021-22

Date: 1.9. / .0.1. / 2022

To

M/s Beyondwise Technology Solution

3, Sarang Lane, 2nd Floor, Kolkata 700 014 Ph+ 8336924215, 8777348458 Email:info@beyond-wise.com

Sub: Work order for providing **Web Server support** for the Examination System Software of the Examination Section, Aliah University.

Ref: Proposal vide email dated 05-01-2022

In response to his proposal for providing Web Server support for the Examination System Software of the Examination Section, Aliah University has been accepted by us. The detail of which are given below:

Sl. No	Description of work/s	Qty (nos.)	Unit Rate (Rs.)	Amount (Rs.)
01	Web Server support of the Examination System Software for the Examination Section, Aliah University Contract Period: Six (06) months (with retrospective effect from 01st January, 2022 to 30th June, 2022)	01 job	8,000.00	8,000.00
Tota	al Amount (Rs.) rounded off			8,000.00

Total value of this purchase order is Rs. 8,000/ (Rupees Eight Thousand) only plus Taxes as applicable.

Hence he is requested to take-up the maintenance work immediately within seven (07) days of receipt of this order; otherwise order will be deemed as cancelled without any further correspondence.

Terms & Conditions:

Payment Terms:-

No advance payment in any case would be made. However, 100% payment will be released after completion of work and on submission of bill/invoice in triplicate duly pre-receipted along with the satisfactory service report from the concern users after deduction of TDS & Education Cess etc., as applicable.

Continue...P/2

Registrar (Officiating)
Aliah University
New Town, Kalkata-700160

Park Circus Campus : 17, Gora Chand Road, Kolkata - 700014, Phone (033)- 23416406 Taltala Campus: 21, Haji Md. Moshin Square, Kolkata- 700016, Phone: (033) 2249 1986

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Aliah University

(A UGC& AICTE approved autonomous Institution under the Department of Minority Affairs and Madrasah Education, Govt. of West Bengal)

IIA/27, New Town, Kolkata – 160, West Bengal

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- 2) Liquidated Damage: In case of backing out in midstream without any explicit consent of Aliah University, the agency will be liable to pay the cost which may have to be incurred by Aliah University on maintenance of the above mentioned work/items for the balance period of contract through alternative means.
- 3) For any inordinate delay in execution of the work to be entrusted to the Agency/disproportionate progress of work in relation to the time elapsed the Authority shall be at liability to take action against the Agency.
- 4) The contract may be determined and put an end at any time within the period of contract as may be decided by the Aliah University.

Registrar

Memo No-AU/REG/PO/**00.69**(03)/2021-22

Date: 19/01/2022

Copy to:

- 1) P.A to Registrar, Alfah University.
- 2) The Finance Officer, Aliah University.
- 3) The Controller of Examinations, Aliah University

Registrar

Registrar (Officiating)
Aliah University
New Town, Kolkata-700160



(Under the Department of Minority Affairs and Madrasah Education, Govt. of West Bengal) IIA/27, New Town, Kolkata - 700160, West Bengal

Memo No-AU/REG/PO/.0/.5./../2022-23

Date: 15.10.3.120.23

To

M/s Beyondwise Technology Solutions

3, Sarang Lane, 2nd Floor, Kolkata-700 014 Ph+ 8336924215, 8777348458 Email:<u>info@beyond-wise.com</u>

Sub: Work order for the development of new requirement in the existing Examination System Software installed in the Examination Section, Aliah University.

Ref: Work order vide no. AU/REG/PO/0100/2022-23 dated 02-11-2022

In response to his proposal for development of new requirement in the existing Examination System Software installed in the Examination Section, Aliah University has been accepted by us. The detail of which are given below:

SI. No	Desc	ription of work/s	Qty (nos.)	Unit Rate (Rs.)	Amount (Rs.)
01	Development of new requirement in the existing Examination System Software for the Examination Section, Aliah University				
	SI	Details of New Requirements:	01 job 25,000.00	25,000,00	
	1	Provisional Certificate & Normal Certificate should be different			25,000.00
	2	Provisional Certificate Upload Option to be added			
	3	List of student passed in a particular year with male/female		25,000.00	
	4	Nursing new enhancement			
	9	Power delegation for admin for marks correction			
	11	Delete option to be added after program course upload			
	12	Multiple Mark sheet option for a particular student record should be uploaded			
	13	Corrected date should be added in mark sheet in case of correction			
Tot	al An	nount (Rs.) rounded off including Taxes	***************************************	***************************************	25,000.00

Total value of this work order is Rs. 25,000/- (Rupees Twenty Five Thousand) only including Taxes.

Hence he is requested to take-up the maintenance work immediately within seven (07) days of receipt of this letter; otherwise order will be deemed as cancelled without any further correspondence.

Registrar (Officiating)
Aliah University
New Town, Kolkata-700160

Continue...P/2



(Under the Department of Minority Affairs and Madrasah Education, Govt. of West Bengal)

IIA/27, New Town, Kolkata – 160, West Bengal

[2]

Terms & Conditions:

1) Payment Terms:-

No advance payment in any case would be made. However, 100% payment after completion of work may be made on production of bill/invoice in triplicate duly prereceipted along with the satisfactory report from the concern users after deduction of TDS & Education Cess etc., as applicable.

- 2) Liquidated Damage: In case of backing out in midstream without any explicit consent of Aliah University, the agency will be liable to pay the cost which may have to be incurred by Aliah University on maintenance of the above mentioned work/items for the balance period of contract through alternative means.
- 3) For any inordinate delay in execution of the work to be entrusted to the Agency/disproportionate progress of work in relation to the time elapsed the Authority shall be at liability to take action against the Agency.
- 4) The contract may be determined and put an end at any time within the period of contract as may be decided by the Aliah University.

Registrar

Memo No-AU/REG/PO/0.15.1..(03)/2022-23

Date: 15.1.9.3.12023

Copy to:

1) The Finance Officer, Aliah University.

2) The Controller of Examinations (Acting), Aliah University.

3) P.A to Registrar, Aliah University.

Registrar

Registrar (Oniciating)
Aliah University
New Town, Kolkata-700160

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(Under the department of Minority Affairs and Madrasah Education, Govt.of West Bengal) IIA/27, New Town, Kolkata - 700160, Phones: (033) 2341 6444, West Bengal, India

Memo No-AU/REG/PO/0.140./2023-24

Date: 191.9212024

To

M/s Beyondwise Technology Solutions

3, Sarang Lane, 2nd Floor, Kolkata-700 014 Ph+ 8336924215, 8777348458 Email:info@beyond-wise.com

Sub: Work order for providing Annual support and maintenance of the Examination System Software for the Examination Section, Aliah University.

Ref: Work order vide no. AU/REG/PO/0037/2020-21 dated 25-09-2020 & AU/REG/ PO/0024/2021-22 dated 24-03-2022, AU/REG/PO/0100/22-23 dated 02-11-2022.

In response to his proposal for providing AMC Service for support and maintenance of the Examination System Software for the Examination Section, Aliah University has been accepted by us. The detail of which are given below:

SI. No	Description of work/s	Qty (nos.)	Unit Rate (Rs.)	Amount (Rs.)
01	AMC Service for support and maintenance of the Examination System Software for the Examination Section, Aliah University (Excluding Database & Web Hosting) Contract Period: One Year (with retrospective effect from 01st October, 2023 to 30th September, 2024)	O1 job	70,000.00 Per Year	70,000.00
Tot	al Amount (Rs.) rounded off			70,000.00

Total value of this work order is Rs. 70,000/- (Rupees Seventy Thousand) only excluding

Hence he is requested to take-up the maintenance work immediately within seven (07) days of receipt of this letter; otherwise order will be deemed as cancelled without any further correspondence.

Terms & Conditions:

1) Payment Terms:-

No advance payment in any case would be made. However, 50% payment after completion of half year may be made on production of bill/invoice in triplicate duly pre-receipted along with the satisfactory report from the concern users after deduction of TDS & Education Cess etc., as applicable.

> Continue...P/2 Registrar (Officiating)

Aliah University



(Under the Department of Minority Affairs and Madrasah Education, Govt. of West Bengal)

IIA/27, New Town, Kolkata – 160, West Bengal

121

- 2) Liquidated Damage: In case of backing out in midstream without any explicit consent of Aliah University, the agency will be liable to pay the cost which may have to be incurred by Aliah University on maintenance of the above mentioned work/items for the balance period of contract through alternative means.
- 3) For any inordinate delay in execution of the work to be entrusted to the Agency/disproportionate progress of work in relation to the time elapsed the Authority shall be at liability to take action against the Agency.
- 4) The contract may be determined and put an end at any time within the period of contract as may be decided by the Aliah University.

Registrar

Memo No-AU/REG/PO/0.140.(03)/2023-24

Date: 19/02/2024

Copy to:

- 1) The Finance Officer, Aliah University.
- 2) The Controller of Examinations (Acting), Aliah University.
- 3) P.A to Registrar, Aliah University.

Registrar

Registrar (Officiating)
Aliah University
New Town, Kolkata-700160



(A UGC approved autonomous Institution under the Department of Minnett Affairs and Madrasah Education, Govt. of West Bengal)

HA/27, New Town, Kolkata - 700156, West Bengal, India

Memo No.AU/REG/PO/0001/2016-17

Date-: 15-04-2016

To

M/s Beyondwise Technology Solution

8/7 Debomita Apartment, Chinar Park.

Nearest Landmark: Tirupati Marble, Kolkata-700 014

Ph+ 9837936214/ 8621071878

Email: asgar u beyond-wise, com shabbir a beyond-wise com

Sub:-Work order for supply & installation of ERP Software for Integrated University Management for Aliah University against NIQ No. 003/AU/REG/Quot./15-16 dated 03.03.2016.

Sir.

 In response to your quotation dated 22.03.2016 for development, installation, testing, training & support of ERP Software for Integrated University Management for Aliah University has been accepted by us as it was found to be lowest. The detail of which are given below:

SI. No.	Description of the works	Qty. (nos.)	Rate (Rs.)	Amount (Rs.)
01	Secure & Role based Online Authentication Module to help end- to-end operation of complete Examination System.	01 Job	4.80,000.00	4,80,000.00
	Student Management Module to help end-to-end operation of complete Examination System.	to the property of the party of		
	Faculty Management Module to help end-to-end operation of complete Examination System.			
	Academic Management Module to help end-to-end operation of complete Examination System.			
	Examination Management Module to integrate compete end-to- end examination system in the University.			
	User Manual, Installation Guide			
02	Installation, Testing & Training			
Add	: Taxes such as VAT/ST/ED etc.	.i	A. C. Congression of the Congres	included
Tota	I Amount (Rs.)			4,80,000.00

Registrar (Officiations)
Aliah University
Aliah Kolkata-700150

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- 2. Total value of this work order is Rs. 4.80.000/- (Rupees Four lakh eighty thousand) only inclusive of all taxes & duties.
- 3. Hence you are requested to complete the work within three (03) months of receipt of this order: otherwise the order will be deemed as cancelled and your carnest money will be forfeited without any further correspondence. The development to be carried out in consultation with Assistant Controller of Examinations' Exam Section.
- 4. The prices are inclusive of all e.g. packing & forwarding, transportation, insurance, loading, delivery, unloading, development, installation, testing, training & commissioning at our site.
- 5. Warranty/Support: Support for the quoted item must be provided for one (01) year.
- 6. Maintenance:

In the post production phase, while using the system if the end users face any problems, those will have to be solved from time to time.

- The support team will fix any critical issues within 48 hours when reported by the user.
- Free Maintenance Support will have to be provided for one year.

7. Liquidated Damage:

If a firm accepts an order and fails to execute the order in full as per the terms and conditions stipulated therein, it will be open to this institute to recover liquidated damages from the firm at the rate of 1% per week of the order value subject to a maximum of 10% of the order value. It will also be open to this institute alternatively, to make arrangement for completion of the work from any other source at the risk and expense of the firm, which accepted the order but failed to execute the order according to stipulated agreed upon.

8. Terms of Payment:

100% Payment will be made within (30) days only after the completion of work and submission of the satisfactory service report by the officials of Aliah University. Vendor should arrange to submit a Performance Bank Guarantee to the tune of 10% amount of the total purchase value at the time of submitting the bill. This Performance Bank guarantee should be issued from any Nationalized Bank and validity of the same will be till support period + 60 days from the date of delivery—installation of the software.

9. All other terms & conditions and detailed specification of the item as per our NIQ documents

Yours faithfully, Sd/-Registrar



Continue.....P/3

Registrar (Officiating)
Aliah University
New Town, Kolkata-700160



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Enclosure: Specification of the ERP Software with different modules as per annexure - 1.

Memo No.AU/REG/PO/0001(06) 2016-17

Date-: 15-04-2016

Copy forwarded for information to:

- 1) P.A to V.C for the information of the Hon'ble Vice-Chancellor, Aliah University.
- 2) The Chairman, Computer Committee, Aliah University.
- 3) The Finance Officer. Aliah University.
- 4) P.A to Registrar, Aliah University.
- 5) The Assistant Controller of Examinations, Aliah University

6) Guard File.

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Registrar

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Registrar (Officiating)
Aliah University
New Town



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Annexure - 1

Specification of the ERP Software for Integrated University Management System with the following modules for Aliah University

The offer should include Premium Quality features & functionalities for the following Modules:

- L Module 1: Secure & Role based Online Authentication Module to help end-to-end operation of complete Examination System.
- ✓ User, Faculty & Students Management facility by Admin
- Role Management by Admin. Option to view, update and creation of new roles.
- II. Module II: Student Management Module to help end-to-end operation of complete Examination System.
- Register New Student
- Modify Student
- Search Student
- Promote/Drop a Student
- Attendance
- Mapping the students with related Course/Subject/Exams/Faculty/Labs
- III. Module III: Faculty Management Module to help end-to-end operation of complete Examination System.
- Register New Faculty/Staff
- Modify Faculty/Staff
- Search Faculty/Staff
- Mapping Faculty/Staff with related Course/Subject/Exams/Students
- IV. Module IV: Academic Management Module to help end-to-end operation of complete Examination System.
- Academic Calendar
- Courses Offered
- Syllabus
- Evaluation Rules
- Relative Grading Scheme
- Attendance Entry
- V. Module V: Examination Management Module to integrate compete end-to-end examination system in the University.
- Examination Notices
- > Timetable
- Exam Centres
- Availability of Class rooms
- Seating arrangement
- Number of Students appearing for the exam
- Admit Cards
- Exam information (Invigilator's/ Backups/Standby)
- Repeat Exam



Page 1 of 3

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Aliah University



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IIA/27, New Town, Kolkata - 156, West Bengal

- Marks Entry
- · Repeat Course
- Revaluation of Marks
- Result Preparation
- Results Publish
- Examination Regulations
- Fee for various examinations
- Minimum Passing Marks
- Office Order to see Answer Books

The Examination system in Aliah University is Semester system. Marks are awarded in the breakup of Internal Assessment, Mid-Semester and End-Semester Examination. However, an Annual Examination system is also followed in few units.

Management Systems are thus required in the following areas. A brief outline of entire activity of Examination process is given below.

Pre-Examination phase

- 1. Examination Application Form Management
- 2. Batch wise accumulation of such data and porting the same onto the database with ready user level access
- 3. Category wise Photo Admit Card Generation, Printing, Hosting
- 4. Category wise Photo Attendance Generation and Printing
- 5. Dispatch module of Photo Admit Card, Photo Attendance,
- 6. Examiner database module
- 7. Moderator, Head Examiner database module
- 8. External Examiner (Dissertation) database module
- 9. Generation of various reports
- 10. Student Document Management [Admit Card, Attendance, Mark Sheet, Certificates (Complete Pass, Merit, Rank)] etc.
- 11. Departmental Stationary Usage Management
- 12. Online/Offline filling of Exam Application Form using online/Offline payment module.
- 13. Scanning of Registration Form/ Examination Application Form [separately affixed with Bar Code Sticker, having the application serial number] and Cropping of Photo and Signature of the candidate from the Examination Application form.

Examination phase

- 1. Seat plan for candidates
- 2. Invigilation Management Module
- 3. Attendance Management
- 4. Examinee Absentees Management
- 5. Answer Script Management
- 6. Scheduling of Examiner for subject evaluation
- 7. Module for allocation of Answer scripts to the pre-scheduled Examiners
- 8. Module for Receipt of evaluated answer scripts from Examiners.
- 9. Question Bank creation, modification, generation of Question sets through random selection for regular & supplementary examinations. Encryption of uploaded and generated Question papers in the database.

Page 2 of 3

Phones: (033) 2367 1434/1435. (033) 2706 2259/2271 Fax: 81 33 4006 25e5/2554. 2367 1455 Máin Campus: 21, Haji Md. Mohsin Square, Kolkata-700016, Telefax: (033) 2249 1986 Website: www.aliah.ac.in e-mail: infodesk@aliah.ac.in

Registrar (Officiating)
Aliah University
New Town, Koikata-700160



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Post Examination phase

- 1. Data entry for present / absent status (attendance) of appearing in the Term of Examination against a student.
- 2. Uploading of Practical and internal marks of individual candidates directly from the Faculty desktop as well as bulk upload of marks
- 3. Processing of result considering attendance, Exemption data, marks data to generate Grades, SGPA and CGPA, Marks % etc.
- Generating and printing different statistics required to be placed before the Examination Committee
- 5. Generation and printing of Tabulation Sheet
- 6. Publishing the results through Institute's Web Site
- 7. Generating and Printing of Grade card / Transcript
- 8. Generating and Printing of Certificates
- 9. Marks Verification process
- 10. Result analytics and reporting
- 11. Facility for students to view their previous Semester results, Supplementary examination, Grades and Marks obtained
- 12. Status of the re-evaluation to be send through SMS / email to students regularly
- 13. Online application by students for Supplementary examination before the cut-off date
- 14. Finalization of Rank list after the total verification process is over
- 15. Generation and Publication of Rank list in the University Web Site
- 16. Generation and printing of Rank Certificates for the Rank Holders
- 17. Preparation of Prize Data and allied reports.
- 18. Online publication of results

Among the above modules, Module-V: End-to-End Advance Examination Module will be developed with full features required by the University and other 4 modules will be delivered with the basic mandatory features required by the Examination module for its complete end-to-end operation.

Software Platform:

- 1 MS .Net platform architecture
- 2. MS SQL Server Express for Database

Maintenance

In the post production phase, while using the system if the end users face any problems, those will have to be solved from time to time.

- The support team will fix any critical issues within 48 hours when reported by the user.
- Free Maintenance Support will have to be provided for one year.



Page 3 of 3

Registrar (Officiating)

Registrar (Officiating)

Aliah University

New Yorks, Kolksta-700160